Internet Service
Information and Registration Form

Global Internet Limited
Spring Garden Road
PO Box 77 Konedobu
National Capital District 125
Papua New Guinea
Telephone +675 3214322
Facsimile +675 3214167
E-mail   info@global.net.pg

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Background Information on Global Internet Limited.

Global Internet Ltd. is a subsidiary company of Global Technologies Ltd. We were awarded the status of Internet Service Distributor in PNG in early 1997 by Pacific Mobile Communications and have since established a significant presence as a leading Internet Service Provider.

Global Internet Ltd. has an excellent track record in providing a fast reliable service utilising world-class hardware and software. Our service and equipment is maintained and operated by highly trained dedicated staff. We maintain a business hour help desk for on-line or on-site technical support and our services are regularly monitored 24Hrs a day.

The Global Internet Server is located within the Telikom Exchange making it virtually unaffected by power blackouts and maintaining a high integrity link between Global Internet Server and PNG Gateway Server.

Global Internet Ltd. provides premium Internet services at affordable prices, with a flexible range of payment plans suitable to everyone's Internet needs.

Global Internet Services.

Drawing on the local experience and expertise of Global Technologies, and its' relationships with AT&T ELS and NCR Corporation. Global Internet was established in early 1997 to provide the following services:

True 56K Digital Service
Global Internet has paved the way for digital technology and is currently the only ISD offering 56K Digital dialup service to its customers. This new technology provides the user a much reliable connection speed and compatibility with a wide range of client based modems. Users can now connect at a much higher speed and achieving up to 56K session speeds.

Dialup Service
Provides Internet access for remote clients throughout PNG. This will enable users around the country to access the Internet and exchange e-mail and valuable information throughout PNG and the world. In addition, the Internet can provide access to private corporate information services where a company has established permanent connection to the Internet.

- **Base Plan**
  K40.00 pre-paid per month that includes 1 login account, 1 e-mail account and 20MB per month of download. Megabyte (MB) excess will be charged at 95 toea per MB.

  Hourly rate offered under this plan is K2.20 per hour

- **Frequent User Plan**
  K80.00 pre-paid per month that includes 2-login account, 2 e-mail account and 40MB per month of downloads. Megabyte (MB) excess will be charged at the rate of 90 toea per MB.

  Hourly rate offered under this plan is K1.98 per hour

- **Gold User Plan**

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K200.00 pre-paid per month that includes 5-login account, 5 @global.net.pg e-mail accounts and 100 MB of downloads. Megabyte (MB) excess will be charged at the rate of 85 toea per MB.

Hourly rate offered under this plan is K1.76 per hour

- **Corporate User Plan**
  K400.00 pre-paid per month that includes 10-login account, 10 @global.net.pg e-mail accounts and 200 MB of downloads. Megabyte (MB) excess will be charged at the rate of 80 toea per MB.

  Hourly rate offered under this plan is K1.65 per hour

  Customers will be charged for what is received at their account through the service.

- **Other Fees**
  - K25.00 one-time non-refundable registration fee for every new dialup user.
  - K5.00 per month for every additional e-mail account.
  - New users are entitled to free 30 minutes phone support for installation and configuration of their PC. This includes the configuration of the modem, preferred browser and e-mail softwares.
  - K100.00 per 30 minutes for on-site installation and configuration for new users. (Port Moresby only, other locations please consult your local reseller).
  - K25.00 reconnection fee for suspended accounts.
  - K50.00 per 30 minutes for phone support with regards to re-installation and/or re-configuration of hardware and/or software for current users.
  - K100.00 per 30 minutes for each PC for on-site support with regards to re-installation installation and/or re-configuration of hardware and/or software for current users. (Port Moresby only, other locations please consult your local reseller).

Leased Line Service
Available bandwidth for access to the service ranges from 9.6Kbs up to 64Kbs. Global Internet recommends 64Kbs for optimal performance for browsing and mail transfer. The Leased Line is available from Telikom PNG and is the direct responsibility of end user.

- K1,750.00 for router access point at Global Internet. This is a one time non-refundable fee includes standard configuration of router port. The end user is responsible for the provision and configuration of their own network equipment (ie router).
- K500.00 per month for network and data management inclusive of 500MB downloads.
- K0.55 per megabyte charge for excess downloads.

Global Roaming Access

Internet Access with a Local Call Worldwide
Now you can get local-call access to the Internet from every major city in the world through Global Internet's True Global Internet roaming service enabled through iPass! This is a cost-effective solution for business travellers and telecommuters

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who need to make long-distance telephone calls to access their home Internet accounts.

What do you need to use the service?

All you need is a Global Internet account and the iPass connection software. There are three connection software options: iPass Dial Wizard for Windows 95, iPass Dial Wizard for Macintosh or Microsoft Connection Manager for Windows 95 or NT. The connection software has a very simple point-and-click interface that allows you to connect to a local access number from around the world in seconds. Global Internet provides this to you at no additional cost. You maintain one account with Global Internet, continue to use the web browser and e-mail program of your choice, and always use the same user ID and password.

What are the benefits?

- Roaming charges are significantly less than long-distance charges
- Get better quality Internet connections with local calls
- Log into a local number from around the world with one account
- Gain access to all Internet services such as e-mail and WWW
- Receive only one bill for all Internet and roaming charges

How Does it Work?

IPass and GRIC forms relationships with ISPs around the world that have the highest quality Internet access networks and that provide access in far reaching locations. IPass and GRIC provides software to Global Internet that enables these access networks to be available to you. This software facilitates secure routing of user authentication requests over the Internet between Global Internet and other providers.

When you travel outside of our regular service area, you can dial into any of the worldwide Ipass or GRIC access points using your iPass or GRIC connection software respectively. You will log in with your standard user name and password (appending @global.net.pg at the end of your user name, eg. joebloggs@global.net.pg). Your authentication request will be encrypted and sent over the Internet to your home provider's authentication server. The server will check your information and send an authorisation response (or denial if appropriate) back to the ISP you are dialling into so that you can gain access to the Internet. This process takes about five to ten seconds. iPass tracks the time you are connected to enable your ISP to accurately bill you for the services used.

The charges for the iPass/GRIC Global Internet Roaming service will be on a monthly basis and will form part of your monthly invoice statement from Global Internet.

Hosting Service

This will give your company an international presence, making it accessible all over the world via the Internet for information and investment opportunities.

Domain Name Hosting

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- K300.00 registration fee for a commercial (com.pg or .net.pg) PNG domain name. This fee is subject to changes by the governing body of PNG domain names. This is currently the University of Technology - Lae.
    PNG domain name example – ***your_company*.com.pg**

- K100.0 0 registration fee for a non-commercial (org.pg, .ac.pg or .gov.pg) PNG domain name. This fee is subject to changes by the governing body of PNG domain names. This is currently the University of Technology - Lae.
    PNG domain name example – ***your_organisation*.org.pg**

- K100.00 one time processing fee for domain name registration.

Website Hosting

- K20.00 per month for domain name hosting, which includes web hosting. This entitles the domain name user to 2 megabytes disk space and K5.00 a month per megabyte thereafter.
    Domain name website URL **http://www.*your_company*.com.pg**

- K10.00 per month web hosting for non-domain users. This entitles the user 1-megabyte disk space and K5.00 a month per megabyte thereafter.
    Non domain name website URL **http://www.global.net.pg/*your_company***

Website Design and Programming Service

Using the latest web programming technology to produce content rich on-line corporate reports and information brochures accessible on the Internet, enhancing your corporate presence worldwide. Custom CGI scripts to implement on-line surveys, order forms, guest-books, and the like making your WebPages interactive.

Package A – K2,500.00 (vat exc.)

This is a one-page web site, which will give your company an affordable web presence on the Internet.

- **A homepage:**
    Company Logo/Banner/Slogan
    Company profile or background information not exceeding 150 words
    Up to 5 bullet items to list products/services offered
    Contact Information

- **Web Hosting:**
    Free 1MB-disk space on server
    Free 1-year web hosting for non-domain or domain site

Package B – K5,000.00 (vat exc.)

This is a four-page web site, suitable for small businesses wanting a brief description of their company and the products and services they offer.

- **A homepage:**
    Company Logo/Banner/Slogan
    A picture and/or graphic image used as enhancement to the layout of the page
    Navigational Buttons
    Hit/Access counter

- **A profile page:**
    Company profile or background information not exceeding 300 words

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A picture and/or graphic image appropriate to visually describe the company (eg. Facade, location map, etc.)

- **A Products and/or Services page:**
  Up to 10 bullet items to list products/services offered
  Brief description for each item listed not exceeding 50 words
  A picture/logo for each item listed
  Links to product homepage (eg. www.ncr.com, www.dell.com, etc.)

- **Contact Information page:**
  Up to 2 listings of branches nationwide
  Full address of each branch
  Contact person for each branch

- **Web Hosting:**
  Free 2MB-disk space on server
  Free 1-year web hosting for non-domain or domain site
  Free processing of domain name

Package C – K10,000.00 (vat exc.)

This is a six-page web site, suitable for corporate businesses with detailed description of products and services offered. Forms to enable you to get feedback from prospective clients and/or business partners.

- **A homepage:**
  Company Logo/Banner/Slogan
  A collage of up to 5 pictures and/or graphic images as enhancement to the layout of the page
  Animated Navigational Buttons
  Hits counter

- **A profile page:**
  Company profile and/or background information not exceeding 450 words
  Up to 5 pictures and/or graphic images appropriate to visually describe the company (eg. Facade, location map, etc.)

- **A Products page:**
  Up to 10 bullet items to list products/services offered
  Detailed description for each item listed not exceeding 150 words
  Up to 2 pictures and/or graphic images for each item listed
  Links to product homepage (eg. www.ncr.com, www.dell.com, etc.)

- **A Services page:**
  Up to 10 bullet items to list products/services offered
  Detailed description for each item listed not exceeding 150 words
  Up to 2 pictures and/or graphic images for each item listed

- **Contact Information page:**
  Up to 5 listings of branches nationwide
  Full address of each branch
  Picture or graphic images appropriate to visually describe each branch (eg. Facade, location map, etc.)
  Up to 3 contact persons for each branch

- **Feedback/Reservation Form:**
  Input for contact details
  Input for products and/or services inquiry

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Input for comments and suggestions
Inputs to be automatically sent via e-mail to a specified e-mail address

- **Web Hosting:**
  Free 5MB-disk space on server
  Free web hosting for domain site
  Free processing of domain name
  Free registration of domain name

Intranet Services

Global Internet Limited has the ability and expertise to implement and utilise current Internet technology and HTML programming over an existing corporate LAN environment to disseminate database information for in-house purposes.

- Firewall Services Proxy, HTTP, Mail, and FTP Applications.

- Network equipment and configuration.

- Client Mail and Browsing Applications.